

Public and Nonprofit Sector

Program Chair: Mary Tschirhart, Indiana University

Workshop Chair: Ralph S. Brower, Florida State University

	Start	Regular Program	Shared Program
Fri	5:00 pm		81. Critical Mgmt. Doctoral Workshop ♦ HW: Dusable
	6:00 pm		85. Reception for the New Doctoral ♦ S: Gball I
Saturday	7:30 am		87. Critical Management Studies: B ♦ HW: Comiskey
	8:00 am		93. Critical Management Studies: P ♦ HW: Comiskey
			95. New Doctoral Student Consortiu ♦ S: Gball I
	8:30 am	778. PNS Doctoral Consortium ♦ HW: Acapulco	100. IAOM: Managerial Effectiveness in Latin America ♦ S: Alpine II
			101. Service Learning Project: Restoring the Chicago Wilderness ♦ OS: See Contact
	10:30 am		110. IAOM: Competing in Latin America ♦ S: Alpine II
	12:30 pm		111. Organizational Collaboration f ♦ OS: See Contact
	1:30 pm		118. IAOM: Challenges & Approaches to Quality ♦ S: Alpine II
	2:00 pm		120. CAR/CM/ONE/HCM/PNS Small Division Images and Member Identities ♦ HW: Acapulco
	3:00 pm		123. Management of the Tenure Proce ♦ S: Alpine II
	4:00 pm		125. Critical Management Studies: P ♦ HW: Comiskey
Sun-	6:00 pm		127. IAOM: Business Meeting & Dinner ♦ S: Alpine II
	6:30 pm		130. Critical Management Studies: ♦ HW: Comiskey
Sun-	7:30 am		131. Critical Management Studies: B ♦ HW: Comiskey
	8:30 am	779. PNS: Teaching Using the Case S ♦ HE: Skyway 264	
	9:00 am		145. Critical Management Studies: P ♦ HW: Comiskey
	10:00 am		149. ONE, MED, SIM & PNS: Reflection ♦ HE: Skyway 268
Monday	8:45 am	780. Division Welcome ♦ S: Vevey	
	9:00 am	781. P: Images of the Public Sector ♦ S: Vevey	273. JP: Strategic Role of Networks ♦ HE: Columbus E/F
	10:40 am		276. JP: Organizational Partnerships ♦ HE: Columbus E/F
	12:20 pm		277. JP: Radical Change ♦ HE: GndBall C(N)
	1:00 pm	782. P: Interorg Arrangements ♦ S: Vevey	308. IP: Entrepreneur Strategic Issues ♦ HE: Wacker West (1)
	2:30 pm	783. Address: Oliver E. Williamson ♦ S: Gball I	
	4:10 pm	784. M: Business Meeting ♦ S: Vevey	
	5:30 pm	785. Social Hour ♦ S: Vevey	
	8:30 am	786. P: Organizational Change ♦ S: Vevey	
	10:30 am	787. P: Competing with For-profits ♦ S: Vevey	
Tue-	2:00 pm	788. P: HRM Issues for Nonprofits ♦ S: Vevey	290. JP: Balancing Work and Family ♦ HE: Columbus E/F
	3:40 pm		248. JS: Social Enterprise: Organizatio ♦ HE: GndBall E
Wed			357. IP: Public & Nonprofit Management ♦ HE: Wacker West (4)
	9:00 am	789. P: Universal Best Practices? ♦ S: Vevey	295. JP: Organizational Citizenship ♦ HE: GndBall D(N)
	10:40 am	790. P: Contracting and Co-production ♦ S: Vevey	365. IP: Power & Politics ♦ HE: Wacker West (2)
	1:00 pm		204. Developmental Entrepreneurship ♦ HW: Regency Ball C(N)

Program Chair: Mary Tschirhart, Indiana U.

Saturday 8:30 am

778. PNS Doctoral Student Consortium

- ♦ 8:30-12:00 Hyatt West: Acapulco

Preregister with Lisa Berlinger at lisa.berlinger@yale.edu

Organizers: Lisa R. Berlinger, Yale U.; Jennifer Wade, U. of Georgia

Panel: Arthur C. Brooks, Georgia State U.; Peter Dobkin Hall; Pier Rogers, New School for Social Research; Judith Y. Weisinger, Northeastern U.; Maria L. Nathan, U. of Texas, San Antonio; Mary Tschirhart, Indiana U.

779. PNS: Teaching Using the Case Study Method

- ♦ 8:30-12:00 Hyatt East: Skyway 264

Preregistration: Lisa Berlinger (lisa.berlinger@yale.edu)

Organizers: Lisa R. Berlinger, Yale U.; Jennifer Wade, U. of Georgia

Presenter: Todd D. Jick, Center for Executive Development

Monday 8:45 am

780. Division Welcome

- ♦ 8:45-9:00 Swiss: Vevey

Division Chair: Danny L. Balfour, Grand Valley State U.

Monday 9:00 am

781. Paper: Images of the Public Sector

- ♦ 9:00-10:20 Swiss: Vevey

Chair: Lisa Marie Napoli, Indiana U., Bloomington

Public and Private Service at Loggerheads: Modeling

Credibility Gaps in the Expectations of Customers, Jari

Vuori, Georgia Institute of Technology; Gordon Kingsley,

Georgia Institute of Technology

Public Administration or Public Management? Organizational

Culture in the Public Sector, Lisa Marie Bradley,

Queensland U. of Technology; Rachel Louise Parker,

Queensland U. of Technology

The Role of Public Sector Image and Personal Characteristics

in Determining Tendency to Work in the Public Sector,

Aaron Cohen, U. of Haifa; Yair Zalmanovitch, U. of Haifa;

Hani Davidesko, U. of Haifa

Discussant: Sonia Ospina, New York U.

Monday 1:00 pm

782. Paper: Frameworks for Understanding Interorganizational Arrangements

- ♦ 1:00-2:10 Swiss: Vevey

Chair: David W. Hart, Mary Washington College
Do Networks Really Work?: A Framework for Evaluating Public Sector Organizational Networks, Keith G. Provan, U. of Arizona; H. Brinton Milward, U. of Arizona
 Published in Conference Proceedings

Indirect Accountability in State Local Relations: The Example of Solid Waste Policy in Kentucky, Lenahan Louis O'Connell, U. of Kentucky

Understanding Interorganizational Cooperation: Public-Private Collaboration in Regulating Financial Market Innovation, Sue R. Faerman, State U. of New York, Albany; David P. McCaffrey, State U. of New York, Albany; David Van Slyke, State U. of New York, Albany
 Winner of PNS Division Best Paper Award
 Published in Conference Proceedings

Discussant: Joseph J. Galaskiewicz, U. of Minnesota

Monday 2:30 pm

783. Invited Address: Public and Private Governance

- ♦ 2:30-3:50 Swiss: Gball I

Distinguished Speaker: Oliver E. Williamson, U. of California, Berkeley

Monday 4:10 pm

784. Meeting: Business Meeting

- ♦ 4:10-5:30 Swiss: Vevey

Chair: Danny L. Balfour, Grand Valley State U.

Monday 5:30 pm

785. Social Hour

- ♦ 5:30-6:30 Swiss: Vevey

Hosts: J. Patrick Murphy, C.M., DePaul U.; Matthew A. Liao-Troth, DePaul U.

Tuesday 8:30 am

786. Paper: Studies of Organizational Change

- ♦ 8:30-10:10 Swiss: Vevey

Chair: Jean F. Hartley, U. of Warwick
Privatization and Efficiency: Differentiating Ownership Effects From Political, Organizational, and Transitional Effects, Belen Villalonga, U. of California, Los Angeles
 Winner of PNS Division Best Doctoral Student Paper Award

Exploring Organizational Flexibility as a Major Component in the Organizational Change Process: A Case Study of Former Australian and New Zealand Telecommunications Monopolies, Kellie Caught, Queensland U. of Technology, Gardens Point; Mark A. Shadur, Queensland U. of Technology; Rene Kienzle, Queensland U. of Technology, Gardens Point

"Suffer the Little Children": A Comparative Study of Economic and Bureaucratic Rationalization Processes in Catholic Children's Institutions, Thekla . Rura-Polley, U. of Technology, Sydney

Discussant: Laurie N. DiPadova, U. of Utah

Tuesday 10:30 am

787. Paper: Competing with For-profits: Strategies for Government and Nonprofit Organizations

- ♦ 10:30-11:50 Swiss: Vevey

Chair: Mohamed Charih, U. of Quebec

Governments in Business: An Empirical Analysis of the Strategies and Success of Government Linked Corporations in Singapore, Kulwant Singh, National U. of Singapore; Siah Hwee Ang, National U. of Singapore
 Published in Conference Proceedings

Behavior of Urban Public Authorities Operating in Business-Dominated Markets: Policy Outcomes in Mass Transit, Herman L. Boschken, San Jose State U.

When Missions, Markets, and Politics Collide: Values and Strategy in the Nonprofit Human Services, Peter Frumkin, Harvard U.; Alice Andre-Clark, Harvard U.

Discussant: Maria L. Nathan, U. of Texas, San Antonio

Tuesday 2:00 pm

788. Paper: Human Resource Management Issues for Nonprofit Organizations

- ♦ 2:00-3:20 Swiss: Vevey

Chair: Karen Froelich, North Dakota State University
Masking the Need for Cultural Change: The Influence of Emotion Work in a Nonprofit Organization, Jamie Callahan Fabian, Virginia Polytechnic Institute and State U.

Economics Research on Volunteers: Approaches, Findings, Links, Paul L. Govekar, Nova Southeastern U.; Michele A. Govekar, Ohio Northern U.

The Effects of United Way Membership on Employee Pay in Nonprofit Organizations, Steve Werner, U. of Houston; Robert Konopaske, U. of Houston; Gretchen Gemeinhardt, American Productivity & Quality Center
Discussant: Ray Aldag, U. of Wisconsin

Wednesday 9:00 am

789. Paper: Are there any Universal Best Practices?: An Examination of Governance, Human Resource Management, and Information Technology

- ♦ 9:00-10:20 Swiss: Vevey

Chair: Debra Mesch, Indiana U., Indianapolis
Nonprofit and Private Sector Governance: Are They Really That Different?, Judith L. Miller, State U. of New York, Albany; Rachel Mend Ropp, State U. of New York, Albany

Public and Private Sectors: The Story of Human Resource Management Practices, Shay S. Tzafrir, Technion, Israel Institute of Technology; Gedaliahu H. Harel, Technion, Israel Institute of Technology

The Use of Information Technology by National Unions: An Exploratory Analysis, Jack Fiorito, Florida State U.; William Bass, Florida State U.

Discussant: Matthew A. Liao-Troth, DePaul U.

Wednesday 10:40 am

790. Paper: Getting Work Done: Use and Consequences of Contracting and Co-production

- ♦ 10:40-12:00 Swiss: Vevey

Chair: Jack C. Green, Pepperdine U.

The Effects of Ownership and Resources on Employment Externalization Among Small Enterprises in Russia, Raymond Russell, U. of California, Riverside; Robert Hanneman, U. of California, Riverside

Competition as a Reform Strategy in Public Management,

Peter David Steane, Macquarie U.; Derek H. Walker,
Macquarie U.

Transforming Stakeholder Value Creation: A Co-production

Approach, Michael J. Rouse, De Montfort U.; Hülya
Öztel, De Montfort U.

Discussant: Michael Card, U. of South Dakota