

# Organizational Communication and Information Systems

**Program Chair: JoAnne Yates, MIT Sloan School of Management**

**Workshop Chair: Mark Keil, Georgia State University**

	Start	Regular Program	Shared Program
<b>Fri</b>	5:00 pm		83. TIM/OCIS Doctoral Consortium ♦ HW: Stetson F
	6:00 pm		85. Reception for the New Doctoral ♦ S: Gball I
<b>Saturday</b>	8:00 am		94. TIM/OCIS Junior Faculty Consortium ♦ HW: Stetson E 95. New Doctoral Student Consortiu ♦ S: Gball I
	8:30 am		99. TIM/OCIS Doctoral Consortium ♦ HW: Stetson F 100. LAOM: Managerial Effectiveness in Latin America ♦ S: Alpine II
	10:30 am		110. LAOM: Competing in Latin America ♦ S: Alpine II
	12:00 pm	754. OCIS Mid-Career Faculty Worksh ♦ HW: Regency Ball D(N)	
	1:30 pm		118. LAOM: Challenges & Approaches to Quality ♦ S: Alpine II
	2:00 pm		121. OCIS & OMT: Working Collaboratively Across Intranets and Internet ♦ OS: See Contact
	3:00 pm		123. Management of the Tenure Proce ♦ S: Alpine II
	6:00 pm	755. OCIS Professional Development ♦ HW: Regency Ball D(N)	127. LAOM: Business Meeting & Dinner ♦ S: Alpine II
<b>S</b>			134. MED/OCIS: Mastering the Case Method of Teaching ♦ HW: Regency Ball D(N)
<b>Monday</b>	8:00 am	756. Welcome ♦ HW: Dusable	
	8:30 am	757. P: Remote Collaboration ♦ HW: Dusable	
	10:40 am	758. P: Hierarchies ♦ HW: Dusable	214. JS: Time and Organizations ♦ HE: GndBall F
	12:20 pm	759. P: IS Management ♦ HW: Dusable	278. JP: Shared Cognition ♦ HE: GndBall D(N) 220. JS: Virtuality and work ♦ HW: Comiskey 221. JS: The Gendered Classroom ♦ S: Gball 3
	2:30 pm	760. T: OCIS Theme Panel ♦ HW: Dusable	280. JP: Virtual Teams ♦ HE: GndBall C(N)
	4:10 pm		284. JP: Escalation of Commitment ♦ HE: GndBall D(N)
<b>Tuesday</b>	8:30 am	761. P: Knowledge Transfer ♦ HW: Dusable	237. JS: Trust in Virtual Worlds ♦ HW: Comiskey
	10:30 am	762. P: Technology & Structure ♦ HW: Dusable	289. JP: E-mail and E-commerce ♦ HE: Columbus E/F
	2:00 pm		353. JP: Current Trends in OCIS ♦ HE: Wacker West (5)
	3:40 pm	763. Distinguished Speaker ♦ HW: Dusable	291. JP: Knowledge Creation & Evolution ♦ HE: GndBall C(N) 195. S: Emergent IT & Org. Change ♦ HW: Water Tower
	5:30 pm	764. M: Business Meeting ♦ HW: Dusable	
	6:30 pm	765. Social Hour ♦ HW: Dusable	
<b>W</b>	9:00 am	766. P: Motivations ♦ HW: Dusable	
	10:40 am	767. P: Technology Use ♦ HW: Dusable	

## Saturday 12:00 pm

### 754. OCIS Mid-Career Faculty Workshop

- ♦ 12:00-5:00 Hyatt West: Regency Ball D(N)

*Coordinator:* Daniel Robey, Georgia State U.

*Facilitators:* Edward W. Miles, Georgia State U.; Ilze Zigurs, U. of Colorado; Kate M. Kaiser, Marquette U.

## Saturday 6:00 pm

### 755. OCIS Professional Development Workshop Reception

- ♦ 6:00-8:00 Hyatt West: Regency Ball D(N)

*All OCIS members and OCIS-sponsored PDW attendees are invited.*

*Organizer:* Mark Keil, Georgia State U.

## Monday 8:00 am

### 756. Division Welcome

- ♦ 8:00-8:30 Hyatt West: Dusable

*Program Chair:* JoAnne Yates, Massachusetts Institute of Technology

## Monday 8:30 am

### 757. Paper: Technology-Enabled Remote Collaboration Within and Between Organizations

- ♦ 8:30-10:20 Hyatt West: Dusable

*Chair:* Condon Conna, Nova Southeastern U.

Communicating Trust in the Inter-Organizational Virtual Organization, Eva C. Fuehrer, Karl Franzens U. Graz; Neal M. Ashkanasy, U. of Queensland

Development of Expertise Coordination Patterns in Electronic Teams, Alex B. Citurs, Case Western Reserve U.; Youngjin Yoo, Case Western Reserve U.

Diffusion Processes: Remote Collaboration Technologies in the Media Production Industries, Ellen . Baker, U. of Technology, Sydney; John Geirland, Loyola Marymount U.; Tom Fisher, U. of Technology, Sydney; Annmarie Chandler, U. of Technology, Sydney

*Discussant:* Catherine Durnell Cramton, George Mason U.

## Monday 10:40 am

### 758. Paper: Communicating Within Organizational Hierarchies

- ♦ 10:40-12:00 Hyatt West: Dusable

*Chair:* John Stephan, State U. of New York, Buffalo

Formal Structure as a System of Constraints on

Organizational Discourse, P. Robert Duimering, Wilfrid Laurier U.

Executive Leadership: The Case Against Impartiality, Randall S. Peterson, Cornell U.

**The Impact of Threat Sensitivity and Face Giving on**

Information Transfer in Organizational Hierarchies, Renee Tynan, U. of Notre Dame

*Discussant:* Andrea B. Hollingshead, U. of Illinois, Urbana-Champaign

**Monday 12:20 pm****759. Paper: Managing the Information Systems Organization**

- 12:20-2:10 Hyatt West: Dusable

*Chair:* Pamela Specht, U. of Nebraska, Omaha

Does Tenure Pay in Information Systems?, Sandra Slaughter, Carnegie Mellon U.; Soon Ang, Nanyang Technological U.; Wendy Li, Carnegie Mellon U.

Linking IS-User Partnerships to IS Performance: A Socio-Cognitive Perspective, Mani R. Subramani, U. of Minnesota; John C. Henderson, Boston College; Jay Coopridge, Bentley College

The Impact of IS Contextual Factors on the Adoption of TQM in Systems Development, Thiagarajan Ravichandran, Rensselaer Polytechnic Institute

Information Systems in the Chinese Business Culture: The Challenge to Configurational Theories, Maris G. Martinsons, City U. of Hong Kong; Ada Wong, City U. of Hong Kong; Frank H. Gregory, Freelance consultant and journalist

*Discussant:* Susan J. Winter

**Monday 2:30 pm****760. Theme: Change and Development Journeys into a Pluralistic World: Implications for Management of Technology and Communication in Organizations**

- 2:30-3:50 Hyatt West: Dusable

*Organizer:* Gerardine DeSanctis, Duke U.

Organization Re-Design: Transforming the It Function, V. Sambamurthy, U. of Maryland

Values and Managing Change, Daniel Robey, Georgia State U.

Learning and Information Technology, Maryam Alavi, U. of Maryland

New Issues of Information Privacy and Ethics, Richard O. Mason, Southern Methodist U.

**Tuesday 8:30 am****761. Paper: Knowledge Transfer & Translation within and between Organizations and Communities of Practice**

- 8:30-10:10 Hyatt West: Dusable

*Chair:* Anita D. Bhappu, U. of Arizona

IS Professionals as Brokers and Translators of Knowledge Between Communities of Practice: A Research Framework, Suzanne D. Pawlowski, Georgia State U.

Winner of OCIS Division Top Student Paper Award

Webs of Knowledge: An Examination of Knowledge Types and Knowledge Flows in Electronic Communities of Practice, Molly McLure Wasko, U. of Maryland; Samer Faraj, U. of Maryland

Absorptive Capacity: Its Dimensions and Relationship to Corporate Culture and Innovation Success, Susan J. Harrington, Georgia College and State U.; Tor Guimaraes, Tennessee Technological U.

*Discussant:* Steve Sawyer, Syracuse U.

**Tuesday 10:30 am****762. Paper: Interactions Between Information Technology and Structure**

- 10:30-11:50 Hyatt West: Dusable

*Chair:* JoAnn Brooks, U. of Michigan

Real Estate on the Web: Investigating the Interplay Between Technology and Structure, Kevin Crowston, Syracuse U.; Steve Sawyer, Syracuse U.; Rolf Wigand, Syracuse U.

Enterprise System Implementation: A Process of Individual Metamorphosis, Olga Volkoff, U. of Western Ontario

Globalization as a Structural Process: The Local/Global Dialectic in the Context of the London Insurance Market, Michael Barrett, U. of Alberta; Loizos T. Heracleous, National U. of Singapore

Winner of OCIS Division Top Paper Award  
Published in Conference Proceedings

*Discussant:* Starling D. Hunter, Massachusetts Institute of Technology

**Tuesday 3:40 pm****763. OCIS Distinguished Speaker**

- 3:40-5:00 Hyatt West: Dusable

*Speaker:* Linda L. Putnam, Texas A&M U.

**Tuesday 5:30 pm****764. Meeting: Business Meeting**

- 5:30-6:30 Hyatt West: Dusable

*Chair:* Ilze Zigurs, U. of Colorado

**Tuesday 6:30 pm****765. Social Hour**

- 6:30-7:30 Hyatt West: Dusable

**Wednesday 9:00 am****766. Paper: Motivations around Communication and Information Technology**

- 9:00-10:20 Hyatt West: Dusable

*Chair:* Edward W. Christensen, Monmouth U.

A Motivational Model for Resolving Social Dilemmas in Discretionary Databases, Michael E. Kalman, SPAWAR Systems Center, San Diego; Janet Fulk, U. of Southern California; Peter R. Monge, U. of Southern California

Software Piracy: Why Honest People Cheat, Gove N. Allen, U. of Minnesota

Internet Usage in the Work Environment: A Motivational Study, Murugan Anandarajan, Drexel U.; Claire A. Simmers, St. Joseph's U.; Magid Igbaria, Claremont Graduate U.

*Discussant:* Jon Jaspersen, U. of Oklahoma

**Wednesday 10:40 am****767. Paper: Technology Use: GDSS, CAD, and Videoconferencing**

- 10:40-12:00 Hyatt West: Dusable

*Chair:* Debabroto (Dave) Chatterjee, Washington State U.

Rater Correction Processes in Applicant Selection Using Videoconference Technology: the Role of Attributions,

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Derek S. Chapman, U. of Waterloo; Jane Webster, U. of Waterloo

Contrasting Single User and Networked User Group Decision

Support Systems for Strategy Making, Fran Ackermann,  
U. of Strathclyde; Colin Eden, U. of Strathclyde

Antecedents and Consequences of CAD Use in

Interorganizational Relationships: Testing for an  
Interaction Effect, Ben M. Bensaou, INSEAD / European  
Institute of Business Administration

*Discussant:* Kathy Chudoba, U. of Virginia