## Organizational Communication and Information Systems

**Program Chair:** JoAnne Yates, MIT Sloan School of Management  
**Workshop Chair:** Mark Keil, Georgia State University

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<tr>
<th>Start</th>
<th>Regular Program</th>
<th>Shared Program</th>
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<td><strong>Friday</strong></td>
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<tr>
<td>5:00 pm</td>
<td></td>
<td>33. TIM/OCIS Doctoral Consortium • HW: Stetson F</td>
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<tr>
<td>6:00 pm</td>
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<td>34. Reception for the New Doctoral • S: Gball I</td>
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<tr>
<td>8:00 am</td>
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<td>35. TIM/OCIS Junior Faculty Consortium • HW: Stetson E</td>
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<tr>
<td>8:30 am</td>
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<td>36. New Doctoral Student Consortium • S: Gball I</td>
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<td>10:30 am</td>
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<tr>
<td>12:00 pm</td>
<td>754. OCIS Mid-Career Faculty Workshop • HW: Regency Ball D(N)</td>
<td>100. TIM/OCIS Doctoral Consortium • HW: Stetson F</td>
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<tr>
<td>1:30 pm</td>
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<td>701. TAM: Managerial Effectiveness in Latin America • S: Alpine II</td>
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<td>2:00 pm</td>
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<td>3:00 pm</td>
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<td>102. TAM: Competing in Latin America • S: Alpine II</td>
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<td>6:00 pm</td>
<td>755. OCIS Professional Development • HW: Regency Ball D(N)</td>
<td>124. MED/OCIS: Mastering the Case Method of Teaching • HW: Regency Ball D(N)</td>
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<tr>
<td><strong>Saturday</strong></td>
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<tr>
<td>8:00 am</td>
<td>756. Welcome • HW: Dusable</td>
<td>704. TAM: Challenges &amp; Approaches to Quality • S: Alpine II</td>
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<tr>
<td>8:30 am</td>
<td>757. P: Remote Collaboration • HW: Dusable</td>
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<td>10:40 am</td>
<td>758. P: Hierarchies • HW: Dusable</td>
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<td>12:20 pm</td>
<td>759. P: IS Management • HW: Dusable</td>
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<td>2:30 pm</td>
<td>760. F: OCIS Theme Panel • HW: Dusable</td>
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<td>4:10 pm</td>
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<td>8:30 am</td>
<td>761. P: Knowledge Transfer • HW: Dusable</td>
<td>214. JS: Time and Organizations • HE: GrdBall F</td>
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<tr>
<td>10:30 am</td>
<td>762. P: Technology &amp; Structure • HW: Dusable</td>
<td>216. JP: Shared Cognition • HE: GrdBall D(N)</td>
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<tr>
<td>2:00 pm</td>
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<td>220. JS: Virtuality and Work • HW: Comiskey</td>
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<td>3:40 pm</td>
<td>763. Distinguished Speaker • HW: Dusable</td>
<td>221. JS: The Gendered Classroom • S: Gball 3</td>
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<tr>
<td>5:30 pm</td>
<td>764. M: Business Meeting • HW: Dusable</td>
<td>226. JP: Virtual Teams • HE: GrdBall C(N)</td>
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<td>6:30 pm</td>
<td>765. Social Hour • HW: Dusable</td>
<td>246. JP: Escalation of Commitment • HE: GrdBall D(N)</td>
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<tr>
<td>9:00 am</td>
<td>766. P: Motivations • HW: Dusable</td>
<td>247. JS: Trust in Virtual Worlds • HW: Comiskey</td>
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<tr>
<td>10:40 am</td>
<td>767. P: Technology Use • HW: D usable</td>
<td>249. JP: E-mail and E-commerce • HE: Columbus E/F</td>
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<td><strong>Monday</strong></td>
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<td>250. JP: Current Trends in OCIS • HE: Wacker West (5)</td>
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<td>8:00 am</td>
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<tr>
<td>10:40 am</td>
<td>750. Paper: Communicating Within Organizational Hierarchies</td>
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<td>Chair: John Stepam, State U. of New York, Buffalo</td>
<td>10:40-12:00 Hyatt West: Dusable</td>
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<td><strong>Chair:</strong> Condon Conna, Nova Southeastern U.</td>
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<td><strong>Communicating Trust in the Inter-Organizational Virtual</strong></td>
<td><strong>Chair:</strong> Condon Conna, Nova Southeastern U.</td>
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<td><strong>Organization,</strong> Eva C. Fuehrer, Karl Franzens U. Graz; Neal M. Ashkanasy, U. of Queensland</td>
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<td><strong>Development of Expertise Coordination Patterns in Electronic Teams,</strong> Alex B. Citurs, Case Western Reserve U.; Youngjin Yoo, Case Western Reserve U.</td>
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<td><strong>Discussant:</strong> Catherine Durnell Cramton, George Mason U.</td>
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### Saturday 12:00 pm

#### 754. OCIS Mid-Career Faculty Workshop
- **Time:** 12:00-5:00 Hyatt West: Regency Ball D(N)  
- **Coordinator:** Daniel Robey, Georgia State U.  
- **Facilitators:** Edward W. Miles, Georgia State U.; Ilze Zigurs, U. of Colorado; Kate M. Kaiser, Marquette U.

### Saturday 6:00 pm

#### 755. OCIS Professional Development Workshop
**Reception**
- 6:00-8:00 Hyatt West: Regency Ball D(N)

- All OCIS members and OCIS-sponsored PDW attendees are invited.

**Organizer:** Mark Keil, Georgia State U.

### Monday 8:00 am

#### 756. Division Welcome
- 8:00-8:30 Hyatt West: Dusable

**Program Chair:** JoAnne Yates, Massachusetts Institute of Technology

### Monday 8:30 am

#### 757. Paper: Technology-Enabled Remote Collaboration Within and Between Organizations

### Monday 10:40 am

#### 758. Paper: Communicating Within Organizational Hierarchies
- 10:40-12:00 Hyatt West: Dusable

**Chair:** John Stephan, State U. of New York, Buffalo

**Formal Structure as a System of Constraints on Organizational Discourse,** P. Robert Duimering, Wilfrid Laurier U.

**Executive Leadership:** The Case Against Impartiality, Randall S. Peterson, Cornell U.
The Impact of Threat Sensitivity and Face Giving on Information Transfer in Organizational Hierarchies, Renee Tynan, U. of Notre Dame

Discussant: Andrea B. Hollingshead, U. of Illinois, Urbana-Champaign

Monday 12:20 pm

759. Paper: Managing the Information Systems Organization
• 12:20-2:10 Hyatt West: Dusable
Chair: Pamela Specht, U. of Nebraska, Omaha
Linking IS-User Partnerships to IS Performance: A Socio-Cognitive Perspective, Mani R. Subramani, U. of Minnesota; John C. Henderson, Boston College; Jay Cooprider, Bentley College
The Impact of IS Contextual Factors on the Adoption of TQM in Systems Development, Thiagarajan Ravichandran, Rensselaer Polytechnic Institute
Information Systems in the Chinese Business Culture: The Challenge to Configurational Theories, Maris G. Martinsons, City U. of Hong Kong; Ada Wong, City U. of Hong Kong; Frank H. Gregory, Freelance consultant and journalist

Discussant: Susan J. Winter

Monday 2:30 pm

760. Theme: Change and Development Journeys into a Pluralistic World: Implications for Management of Technology and Communication in Organizations
• 2:30-3:50 Hyatt West: Dusable
Organizer: Gerardine DeSanctis, Duke U.
Organization Re-Design: Transforming the It Function, V. Sambamurthy, U. of Maryland
Values and Managing Change, Daniel Robey, Georgia State U.
Learning and Information Technology, Maryam Alavi, U. of Maryland
New Issues of Information Privacy and Ethics, Richard O. Mason, Southern Methodist U.

Tuesday 8:30 am

761. Paper: Knowledge Transfer & Translation within and between Organizations and Communities of Practice
• 8:30-10:10 Hyatt West: Dusable
Chair: Anita D. Bhappu, U. of Arizona
IS Professionals as Brokers and Translators of Knowledge Between Communities of Practice: A Research Framework, Suzanne D. Pawlowski, Georgia State U.
Winner of OCIS Division Top Student Paper Award
Webs of Knowledge: An Examination of Knowledge Types and Knowledge Flows in Electronic Communities of Practice, Molly McLure Wasko, U. of Maryland; Samer Faraj, U. of Maryland
Absorptive Capacity: Its Dimensions and Relationship to Corporate Culture and Innovation Success, Susan J. Harrington, Georgia College and State U.; Tor Guimaraes, Tennessee Technological U.

Discussant: Steve Sawyer, Syracuse U.

Tuesday 10:30 am

762. Paper: Interactions Between Information Technology and Structure
• 10:30-11:50 Hyatt West: Dusable
Chair: Joel Brooks, U. of Michigan
Real Estate on the Web: Investigating the Interplay Between Technology and Structure, Kevin Crowleyson, Syracuse U.; Steve Sawyer, Syracuse U.; Rolf Wigand, Syracuse U.
Enterprise System Implementation: A Process of Individual Metamorphosis, Olga Volkoff, U. of Western Ontario
Winner of OCIS Division Top Paper Award
Published in Conference Proceedings

Discussant: Starling D. Hunter, Massachusetts Institute of Technology

Tuesday 3:40 pm

763. OCIS Distinguished Speaker
• 3:40-5:00 Hyatt West: Dusable
Speaker: Linda L. Putnam, Texas A&M U.

Tuesday 5:30 pm

764. Meeting: Business Meeting
• 5:30-6:30 Hyatt West: Dusable
Chair: Ilze Zigurs, U. of Colorado

Tuesday 6:30 pm

765. Social Hour
• 6:30-7:30 Hyatt West: Dusable

Wednesday 9:00 am

766. Paper: Motivations around Communication and Information Technology
• 9:00-10:20 Hyatt West: Dusable
Chair: Edward W. Christensen, Monmouth U.
A Motivational Model for Resolving Social Dilemmas in Discretionary Databases, Michael E. Kalman, SPAWAR Systems Center, San Diego; Janet Fulk, U. of Southern California; Peter R. Monge, U. of Southern California
Software Piracy: Why Honest People Cheat, Gove N. Allen, U. of Minnesota
Internet Usage in the Work Environment: A Motivational Study, Murugan Anandarajan, Drexel U.; Claire A. Simmers, St. Joseph’s U.; Magid Igbria, Claremont Graduate U.

Discussant: Jon Jasperson, U. of Oklahoma

Wednesday 10:40 am

767. Paper: Technology Use: GDSS, CAD, and Videoconferencing
• 10:40-12:00 Hyatt West: Dusable
Chair: Debabrata (Dave) Chatterjee, Washington State U.
Rater Correction Processes in Applicant Selection Using Videoconference Technology: the Role of Attributions,

Antecedents and Consequences of CAD Use in Interorganizational Relationships: Testing for an Interaction Effect, Ben M. Bensaou, INSEAD / European Institute of Business Administration

Discussant: Kathy Chudoba, U. of Virginia